

Veterans Affairs Pending Payment Compliance Policy (Title 38 U.S.C. § 3679(e))

NewSchool of Architecture & Design (NSAD) complies fully with Title 38 U.S.C. § 3679(e), also known as the *Veterans Benefits and Transition Act of 2018*. This law requires institutions of higher education to permit covered individuals—students using VA education benefits under Chapter 31 (Veteran Readiness & Employment) or Chapter 33 (Post-9/11 GI Bill®)—to attend or participate in classes while payment from the Department of Veterans Affairs (VA) is pending.

Policy Statement

Upon receiving a Certificate of Eligibility (COE), Statement of Benefits, or VA Form 28-1905 (authorization) from a covered individual, NSAD will not:

- Prevent or delay the student's enrollment;
- Assess late fees, finance charges, or other penalties;
- Require the student to secure additional or alternative funding; or
- Deny access to classes, libraries, or other institutional facilities because of delayed VA payments.

These protections remain in effect until the earlier of:

1. The date NSAD receives payment from the VA, or
2. 90 days after the school certifies tuition and fees to the VA following receipt of the COE or authorization.

Student Responsibilities

To ensure timely processing and continued eligibility under this policy, covered students must:

1. Submit a COE, Statement of Benefits, or VA Form 28-1905 to the Office of Military & Veteran Services on or before the published tuition due date each term.
2. Request certification for the term through NSAD's VA certification process.
3. Pay or arrange payment for any portion of charges not covered by VA benefits, such as remaining tuition balances, non-allowable fees, or housing costs billed directly to the student.

Institutional Procedures

- **Certification & Billing:** The School Certifying Official (SCO) and Registrar will certify enrollment and tuition/fees promptly upon receipt of valid documentation. Student Accounts will track VA payment status and ensure no penalties are applied within the 90-day protection window.
- **Reconciliation:** VA payments will be applied promptly upon receipt, and any resulting overpayment will be refunded or credited to the student in accordance with institutional policy.
- **Communication:** Students will receive written confirmation when their certification is submitted and when VA payments post to their account.

Financial Aid and Student Accounts

This policy ensures that students using VA benefits are not financially penalized while waiting for VA disbursements. However, it does not waive the student's responsibility for charges not covered by VA funds. Students remain responsible for any remaining balances by standard payment deadlines.

Recordkeeping

NSAD maintains all required documentation, including COEs, certification requests, and VA payment records, in the student's official VA file for audit and compliance purposes. The institution keeps a log of receipt dates, certification dates, and VA payment posting dates.

Availability

This policy is published on the NSAD Military & Veteran Students webpage and included in the Financial Aid Handbook and Academic Catalog to ensure accessibility and transparency regarding compliance.

Authority

- Title 38 U.S.C. § 3679(e) – Veterans Benefits and Transition Act of 2018
- U.S. Department of Veterans Affairs – 3679(e) School Compliance Guidelines